Important

Congratulations on receiving your new sticker printer!
This printer will allow you to print inspection stickers at your facility on demand as soon as you receive your sticker stock and your tablet is upgraded.

Inside this box you will find

- One sticker printer
- One power cord
- One sticker printer ribbon (installed in the printer)
- One thermal printhead cleaning pen

ACTION REQUIRED TODAY
Confirm all items are in the box, connect printer to electrical outlet, connect printer to router.

Connect the sticker printer to the AVIP router:

- Locate a CAT5 cable long enough to reach the AVIP router from your sticker printer location.
- You can reuse the cable that connected your current VIR printer, if you have switched to emailing the VIR to your customer or to your station printer.
- Connect your sticker printer using a CAT5 cable you provide, into any open port on your AVIP router.
- There is a power button, when pressed the printer turns on and the status light turns green when printer is ready. The light is orange for about 10 seconds when first powered on before turning green.

Once the sticker printer is powered on and connected to the AVIP router, it will be ready to receive the command to print a sticker once your tablet application has been updated. Continue to monitor your email to find out when your station will be moved to printing stickers on demand.

Important

Additional Information

Printer Ribbons, Maintenance, and Best Practices.

Printer Ribbons:

• One printer ribbon has been installed in the sticker printer free of charge.

• The printer ribbon can print approximately 500 stickers.

• Replacement ribbons must be purchased through the AVIP portal. Please expect 3-5 days between order and receipt of ribbons.

• Please review printer ribbon installation instructions before attempting to replace a ribbon

Maintenance:

• Cleaning the Printhead:

Remove the ribbon, and ensure that the print head has cooled down. Using the Parsons-approved thermal printhead cleaning pen supplied with the printer, start at the center of the printhead and move towards each outside edge. Rub the pen over the dark stripe several times until clean. Allow the printhead to dry completely before reinstalling the ribbon.

Best Practices:

• Please review printer ribbon installation instructions before attempting to replace a ribbon.

• Ensure that the interior of the sticker printer is free from dust, residue, or particles. You may use compressed air to clean out the unit.

• Keep the sticker printer in an office location, away from the shop environment if possible, to ensure the ribbons and sticker stock stay as clean as possible.

• Clean the printhead and platen roller between ribbons replacements.

Questions? Please review the FAQs and video demonstrations on the AVIP website or contact the Technical Support Hotline.